



CASTLE PERSONNEL

PRM20104

**Certificate II in Asset
Maintenance
(Cleaning Operations)**



PRM20104 Certificate II in Asset Maintenance

The Castle Personnel, Certificate II in Asset Maintenance (Cleaning Operations) will provide you with the essential skills to begin your career in the commercial cleaning sector.

The Certificate II in Asset Maintenance (Cleaning Operations) is designed specifically for staff who are working as contract cleaners or in-house cleaners in a variety of settings including retail centres, office blocks, health care and aged care and the industrial sector.

At the Certificate II level students are provided with knowledge and basic domestic and commercial cleaning skills to enable them to perform all general cleaning duties.

All cleaning courses offer students hands-on practical and technical skills. The higher-level qualifications also focus on management and supervisory skills.

Certificate II in Asset Maintenance (Cleaning Operations) graduates can look forward to a career in general, commercial and contract cleaning.

Our target audience in particular is:

- CPS clients with various degrees and types of disability and disadvantage.
- These clients may be as young as 15 years, but generally 18 years or older. The clients have preceded these courses with "transition to work" or "community participation" programs.
- Other client groups are refugees, those from non-English speaking backgrounds, indigenous and long term unemployed. Some live in family situations, group homes or independently. Some clients are supported through times of illness or short term incarceration to ensure the momentum of education is not lost.

Entry requirements: A Good command of English language and numeracy and access to a computer

Qualification length: Full Time – 7 Weeks - Can be completed at a pace to suit the student

The Castle Personnel Services Certificate II in Asset Maintenance (Cleaning Operations) includes:

- classroom based learning including lectures and guest speakers at our venue
- setting up our room and using a range of equipment to simulate a Community Services admin environment
- practice exercises that reinforce the required interpersonal skills
- simulated learning activities in the classroom in small groups and pairs
- video and audio visuals to illustrate different Community Services practices
- student activity workbooks to support learning
- independent reading, preparation and learning exercises between classes.



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QUALIFICATION DETAILS

Subject Code	Unit No	Unit Name
AM01	PRMCL40A	Prepare for work in the cleaning industry
	PRMCL41A	Apply basic communication skills
AM02	PRMCMN101A	Follow workplace safety arrangements
	HLTIN1A	comply with infection control policies and procedures
AM03	PRMCL01B	Maintain a hard floor surface
	PRMCL15B	Maintain furniture and fittings and room dressing
AM04	PRMCL17B	Clean a wet area
	PRMCL38A	Clean a food handling area
AM05	PRMCL19B	Remove waste
AM06	PRMCMN202A	Provide efective client service
AM07	THHBH03B	Prepare rooms for guests

CONTACT US

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